



# 9800

## TORQUEMASTER® PLUS FRONT MOUNT LOW HEADROOM

MH  
INSTALLATION INSTRUCTIONS AND OWNER'S MANUAL

### **PLEASE DO NOT RETURN THIS PRODUCT TO THE STORE**

Please Do Not Return This Product To The Store. Please call 1-866-569-3799 (Press Option 1) and follow the prompts to contact the appropriate customer service agent. They will be happy to handle any questions that you may have.

### Table Of Contents

<b>Pre-Installation</b>	<b>2</b>
Important Safety Instructions	2
Tools Required	2
Package Contents	2
Door Section Identification	3
Removing an Existing Door	3
Preparing the Opening	3
<b>Parts Breakdown</b>	<b>5</b>
<b>Installation</b>	<b>6</b>
<b>Optional Installation</b>	<b>14</b>
TorqueMaster® Plus Reset Instructions	14
Door Arm Hookup	14
Inside Lock	14
Pull Down Rope	15
<b>Maintenance</b>	<b>16</b>
Cleaning Your Garage Door	16
Painting Your Garage Door	16
Fiberglass Refinishing and Finishing	16
Operation And Maintenance	16
<b>Warranty</b>	<b>18</b>

### **IMPORTANT NOTICES!**

Wayne-Dalton highly recommends that you read and fully understand the Installation Instructions and Owner's Manual before you attempt this installation.

To avoid possible injury, read the enclosed instructions carefully before installing and operating the garage door. Pay close attention to all warnings and notes. After installation is complete, fasten this manual near garage door for easy reference.

The complete Installation Instructions and Owner's Manual are available at no charge from:

Wayne-Dalton, a Division Of Overhead Door Corporation,  
P.O. Box 67, Mt. Hope, OH., 44660, Or Online At [www.Wayne-Dalton.com](http://www.Wayne-Dalton.com)

## Pre-Installation

### Important Safety Instructions

#### DEFINITION OF KEY WORDS USED IN THIS MANUAL:

#### WARNING

INDICATES A POTENTIALLY HAZARDOUS SITUATION WHICH, IF NOT AVOIDED, COULD RESULT IN SEVERE OR FATAL INJURY.



CAUTION: PROPERTY DAMAGE OR INJURY CAN RESULT FROM FAILURE TO FOLLOW INSTRUCTIONS.

**IMPORTANT:** REQUIRED STEP FOR SAFE AND PROPER DOOR OPERATION.

**NOTE:** Information assuring proper installation of the door.

READ THESE INSTRUCTIONS CAREFULLY BEFORE ATTEMPTING INSTALLATION. IF IN QUESTION ABOUT ANY OF THE PROCEDURES, DO NOT PERFORM THE WORK. INSTEAD, HAVE A TRAINED DOOR SYSTEMS TECHNICIAN DO THE INSTALLATION OR REPAIRS.

#### 1. READ AND FOLLOW ALL INSTALLATION INSTRUCTIONS.

2. Wear protective gloves during installation to avoid possible cuts from sharp metal edges.
3. It is always recommended to wear eye protection when using tools, otherwise eye injury could result.
4. Avoid installing your new door on windy days. Door could fall during the installation causing severe or fatal injury.
5. Doors 12'-0" wide and over should be installed by two persons, to avoid possible injury.
6. Operate door only when it is properly adjusted and free from obstructions.
7. If a door becomes hard to operate, inoperative or is damaged, immediately have necessary adjustments and/or repairs made by a trained door system technician using proper tools and instructions.
8. DO NOT stand or walk under a moving door, or permit anybody to stand or walk under an electrically operated door.
9. DO NOT place fingers or hands into open section joints when closing a door. Use lift handles/ gripping points when operating door manually.
10. DO NOT permit children to operate garage door or door controls. Severe or fatal injury could result should the child become entrapped between the door and the floor.
11. Due to constant extreme spring tension, do not attempt any adjustment, repair or alteration to any part of the door, especially to springs, spring brackets, bottom corner brackets, fasteners, counterbalance lift cables or supports. To avoid possible severe or fatal injury, have any such work performed by a trained door systems technician using proper tools and instructions.
12. On electrically operated doors, pull down ropes must be removed and locks must be removed or made inoperative in the open (unlocked) position.
13. Top section of door may need to be reinforced when attaching an electric opener. Check door and/or opener manufacturer's instructions.
14. Visually inspect door and hardware monthly for worn and/or broken parts. Check to ensure door operates freely.
15. Test electric opener's safety features monthly, following opener manufacturer's instructions.
16. NEVER hang tools, bicycles, hoses, clothing or anything else from horizontal tracks. Track systems are not intended or designed to support extra weight.
17. This door may not meet the building code wind load requirements in your area. For your safety, you will need to check with your local building official for wind load code requirements and building permit information.

#### After installation is complete, fasten this manual near the garage door.

**IMPORTANT:** STAINLESS STEEL OR PT2000 COATED LAG SCREWS MUST BE USED WHEN INSTALLING CENTER BEARING BRACKETS, END BRACKETS, JAMB BRACKETS, DRAWBAR OPERATOR MOUNTING/ SUPPORT BRACKETS AND DISCONNECT BRACKETS ON TREATED LUMBER (PRESERVATIVE-TREATED). STAINLESS STEEL OR PT2000 LAG SCREWS ARE NOT NECESSARY WHEN INSTALLING PRODUCTS ON UN-TREATED LUMBER.

**NOTE:** It is recommended that 5/16" lag screws are pilot drilled using a 3/16" drill bit, prior to fastening.

**IMPORTANT:** WHEN INSTALLING 5/16" LAG SCREWS USING AN ELECTRIC DRILL/ DRIVER, THE DRILL/ DRIVERS CLUTCH MUST BE SET TO DELIVER NO MORE THAN 200 IN-LBS OF TORQUE. FASTENER FAILURE COULD OCCUR AT HIGHER SETTINGS.

#### WARNING

PRIOR TO WINDING OR MAKING ADJUSTMENTS TO THE SPRINGS, ENSURE YOU'RE WINDING IN THE PROPER DIRECTION AS STATED IN THE INSTALLATION INSTRUCTIONS. OTHERWISE, THE SPRING FITTINGS MAY RELEASE FROM SPRING IF NOT WOUND IN THE PROPER DIRECTION AND COULD RESULT IN SEVERE OR FATAL INJURY.

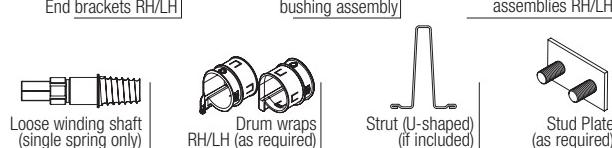
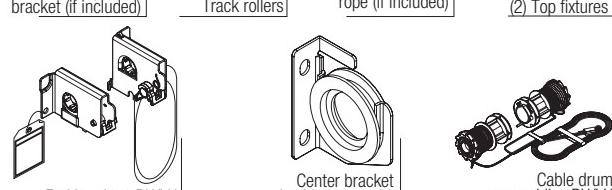
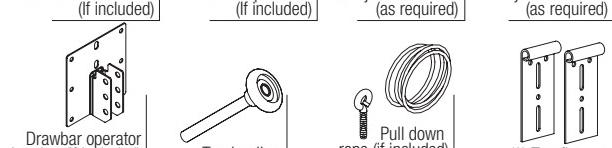
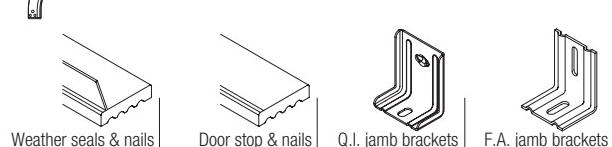
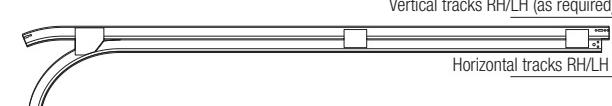
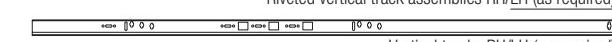
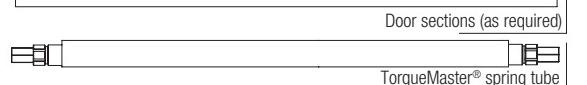
**IMPORTANT:** RIGHT AND LEFT HAND IS ALWAYS DETERMINED FROM INSIDE THE BUILDING LOOKING OUT

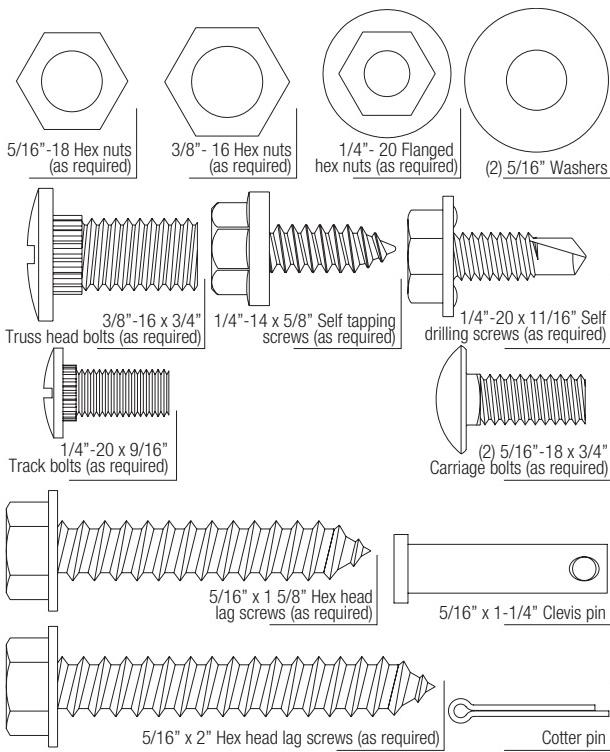
### Tools Required

- Power drill
- Drill bits: 1/8", 3/16", 7/16"
- Ratchet wrench
- Socket driver: 7/16"
- Sockets: 7/16", 1/2", 9/16", 5/8"
- Socket extension: 3"
- Phillips head screwdriver
- Flat tip screwdriver
- Pliers/Wire cutters
- Needle nose pliers
- Locking Pliers
- (2) Vice clamps
- Wrenches: 7/16", 1/2", 9/16", 5/8"
- Hammer
- Tape measure
- Step Ladder
- Level
- Pencil
- Leather gloves
- Safety glasses

### Package Contents

**NOTE:** Depending on the door model, some parts listed will not be supplied if not required. Rear Back Hangs may not be included with your door.





## Door Section Identification

Graduated end and center hinges are always pre-attached at the top of each section (except top section) and the graduated end hinges are stamped for identification, #1, #2, #3, and #4 (#4 only on five section doors). The stamp identifies the stacking sequence of the section. The sequence is always determined by #1 being the bottom section to #3 or #4 being the highest intermediate section. If the stamp on the graduated end hinge is illegible, refer to the section side view illustration. The section side view illustration shows the graduated end hinge profile of all sections, and can also be used to identify each section.

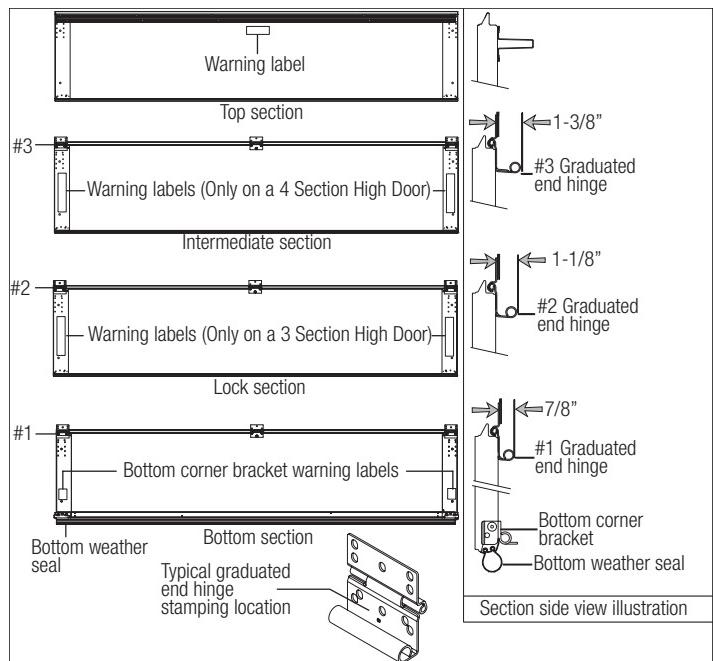
The **BOTTOM SECTION** can be identified by #1 graduated end hinges, the factory attached bottom astragal, the factory attached bottom corner brackets and by the bottom corner bracket warning labels on each end stile.

The **LOCK SECTION** can be identified by #2 graduated end hinges on a 4 section high door and by #3 graduated end hinges on a 3 section high door. Also, on a 3 section door, the lock section will come with a warning label attached to the right or left end stile.

The **INTERMEDIATE SECTION** can be identified by #3 graduated end hinges (Only on a 4 section high door). The section will have a warning label attached to either the right or left hand end stile.

**NOTE:** #4 graduated end hinges are used on the fourth section of five section doors.

The **TOP SECTION** can be identified with no pre-installed graduated end or center hinges.



## Removing an Existing Door

**IMPORTANT:** COUNTERBALANCE SPRING TENSION MUST ALWAYS BE RELEASED BEFORE ANY ATTEMPT IS MADE TO START REMOVING AN EXISTING DOOR.

### WARNING

A POWERFUL SPRING RELEASING ITS ENERGY SUDDENLY CAN CAUSE SEVERE OR FATAL INJURY. TO AVOID INJURY, HAVE A TRAINED DOOR SYSTEMS TECHNICIAN, USING PROPER TOOLS AND INSTRUCTIONS, RELEASE THE SPRING TENSION.

For detailed information see supplemental instructions "Removing an Existing Door / Preparing the Opening". These instructions are not supplied with the door, but are available at no charge from Wayne-Dalton, A Division Of Overhead Door Corporation, P.O. Box 67, Mt. Hope, OH, 44660, or at [www.Wayne-Dalton.com](http://www.Wayne-Dalton.com).

## Preparing the Opening

**IMPORTANT:** IF YOU JUST REMOVED YOUR EXISTING DOOR OR YOU ARE INSTALLING A NEW DOOR, COMPLETE ALL STEPS IN PREPARING THE OPENING.

To ensure secure mounting of track brackets, side and center brackets, or steel angles to new or retro-fit construction, it is recommended to follow the procedures outlined in DASMA technical data sheets #156, #161 and #164 at [www.dasma.com](http://www.dasma.com).

The inside perimeter of your garage door opening should be framed with wood jamb and header material. The jambs and header must be securely fastened to sound framing members. It is recommended that 2" x 6" lumber be used. The jambs must be plumb and the header level. The jambs should extend a minimum of 12" (305 mm) above the top of the opening for TorqueMaster® counterbalance systems. For low headroom applications, the jambs should extend to the ceiling height. Minimum side clearance required, from the opening to the wall, is 3-1/2" (89 mm).

**IMPORTANT:** CLOSELY INSPECT JAMBS, HEADER AND MOUNTING SURFACE. ANY WOOD FOUND NOT TO BE SOUND, MUST BE REPLACED.

For TorqueMaster® counterbalance systems, a suitable mounting surface (2" x 6") must be firmly attached to the wall, above the header at the center of the opening.

**NOTE:** Drill a 3/16" pilot hole in the mounting surface to avoid splitting the lumber. Do not attach the mounting surface with nails.

### WEATHERSTRIPS (MAY NOT BE INCLUDED):

Depending on the size of your door, you may have to cut or trim the weatherstrips (if necessary) to properly fit into the header and jambs.

**NOTE:** If nailing product at 40°F or below, pre-drilling is required.

**NOTE:** Do not permanently attach weatherstrips to the header and jambs at this time.

For Quick Install track: For the header, align the weatherstrip with the inside edge of the header and temporarily secure it to the header with equally spaced nails. Starting at either

side of the jamb, fit the weatherstrip up tight against the temporarily attached weatherstrip in the header and flush with the inside edge of the jamb. Temporarily secure the weatherstrip with equally spaced nails. Repeat for other side. This will keep the bottom section from falling out of the opening during installation. Equally space nails approximately 12" to 18" apart.

For other track systems: For the header, align the weatherstrip 1/8" to 1/4" inside the header edge, and temporarily secure it to the header with equally spaced nails. Starting at either side of the jamb, fit the weatherstrip up tight against the temporarily attached weatherstrip in the header and 1/8" to 1/4" inside the jamb edge. Temporarily secure the weatherstrip with equally spaced nails. Repeat for other side. This will keep the bottom section from falling out of the opening during installation. Equally space nails approximately 12" to 18" apart.

**Headroom requirement:** Headroom is defined as the space needed above the top of the door for tracks, springs, etc. to allow the door to open properly. If the door is to be motor operated, 2-1/2" (64 mm) of additional headroom is required.

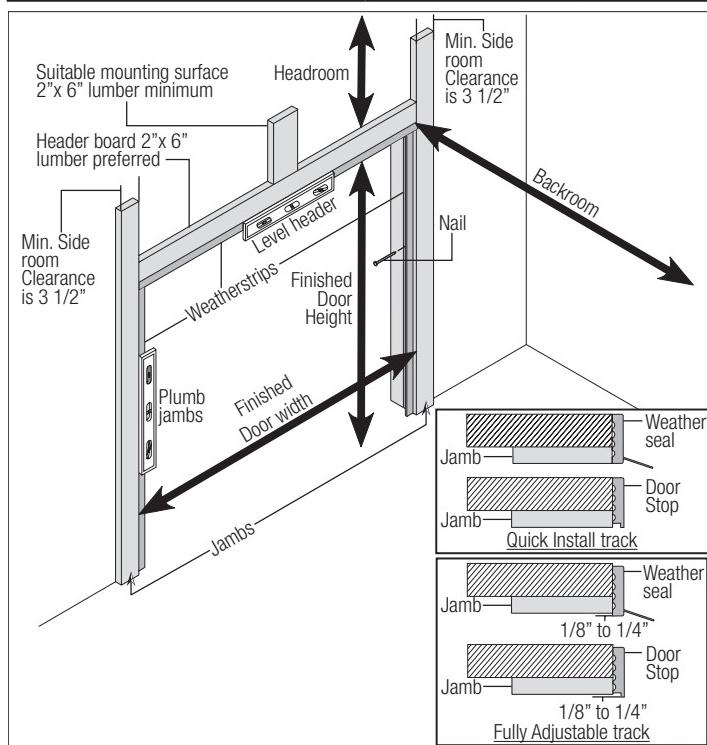
**Backroom requirement:** Backroom is defined as the distance needed from the opening back into the garage to allow the door to open fully.

#### BACKROOM REQUIREMENTS

Door Height	Track	Manual Lift	Motor Operated
6'0" to 7'0"	6" Low Headroom	102" (2591 mm)	125" (3175 mm)
7'1" to 8'0"	6" Low Headroom	114" (2896 mm)	137" (3480 mm)

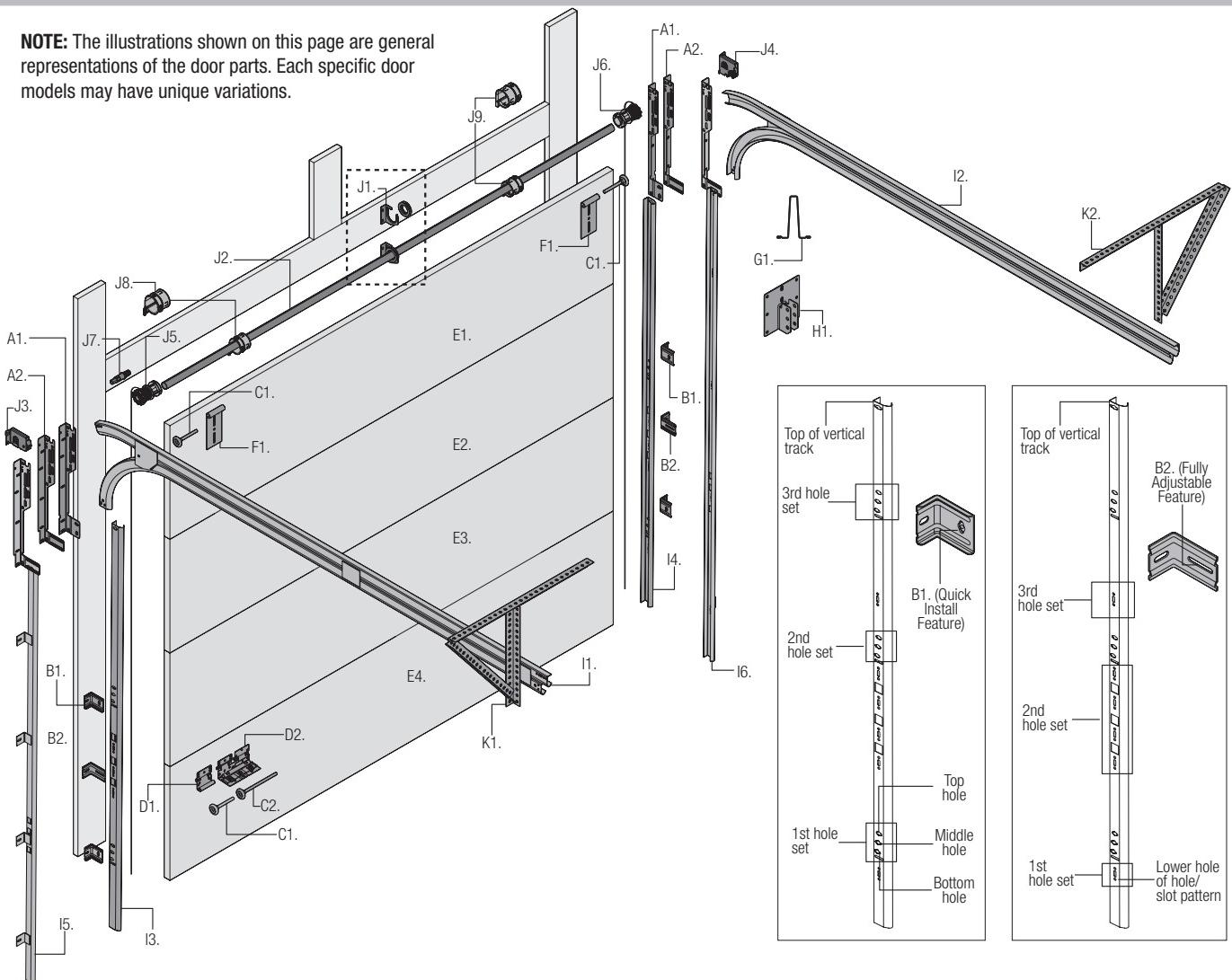
#### HEADROOM REQUIREMENTS

Track Type	Space Needed
6" Low Headroom	6" (152 mm)



# PARTS BREAKDOWN

**NOTE:** The illustrations shown on this page are general representations of the door parts. Each specific door models may have unique variations.



I1. Left Hand Horizontal Track Assembly

I2. Right Hand Horizontal Track Assembly

I3. Left Hand Vertical Track

I4. Right Hand Vertical Track

I5. Left Hand Riveted Vertical Track Assembly

I6. Right Hand Riveted Vertical Track Assembly

## J. TORQUEMASTER PLUS® SPRING ASSEMBLY:

J1. Center Bracket Bushing Assembly

J2. TorqueMaster® Spring Tube (Single Or Double Springs)

J3. Left Hand End Bracket

J4. Right Hand End Bracket (Disconnect Cable Guide)

J5. Left Hand Cable Drum Assembly

J6. Right Hand Cable Drum Assembly

J7. Loose Winding Shaft (Single Spring Only)

J8. Left Hand Drum Wrap (As Required)

J9. Right Hand Drum Wrap (As Required)

## K. REAR BACK HANGS:

K1. Left Hand Rear Back Hang Assemblies

K2. Right Hand Rear Back Hang Assemblies

# INSTALLATION

Before installing your door, be certain that you have read and followed all of the instructions covered in the pre-installation section of this manual. Failure to do so may result in an improperly installed door.

**NOTE:** Reference TDS 160 for general garage door terminology at [www.dasma.com](http://www.dasma.com).

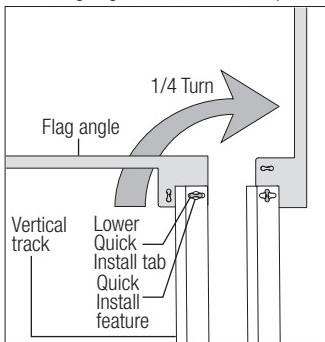
## Quick Install Flag Angles

Tools Required: None

**NOTE:** If you have Fully Adjustable Flag Angles, Riveted Track or Angle Mount Track, skip this step.

**NOTE:** Flag angles are right and left handed.

Place the lower Quick Install tab of the left hand flag angle in the Quick Install feature of the left hand vertical track. Give the flag angle 1/4 turn to lock in place. Repeat for other side.



## Fully Adjustable Flag Angles

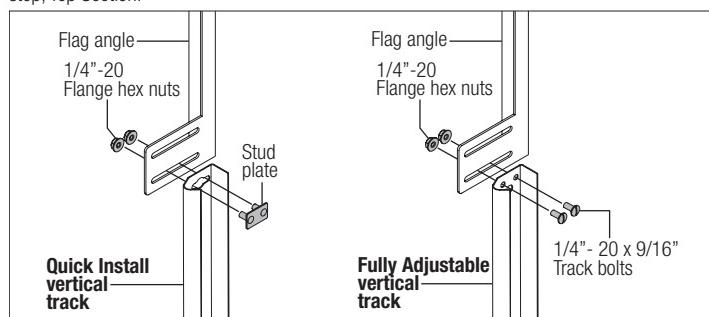
Tools Required: None

**NOTE:** If you have Quick Install flag angles, Riveted Track or Angle Mount Track, skip this step.

**NOTE:** Flag angles are right and left handed.

If you have Quick Install vertical tracks, hand tighten the left hand flag angle to the left hand vertical track using (1) stud plate and (2) 1/4" - 20 flange hex nuts. Repeat for the other side.

If you have Fully Adjustable vertical tracks, hand tighten the left hand flag angle to the left hand vertical track using (2) 1/4" - 20 x 9/16" track bolts and (2) 1/4" - 20 flange hex nuts. Repeat for other side. Flange nuts will be secured after flag angle spacing is completed in step, Top Section.

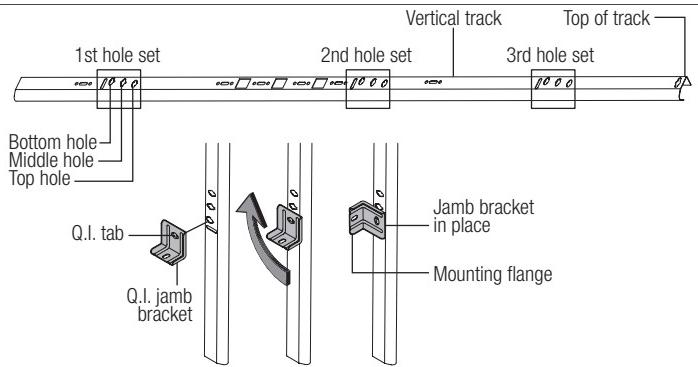


## Quick Install Jamb Brackets

Tools Required: None

**NOTE:** If you have Fully Adjustable jamb brackets, Riveted Track or Angle Mount Track, skip this step.

Measure the length of the vertical tracks. Using the jamb bracket schedule, determine the placement of the jamb brackets for your door height and track length. To install the jamb brackets, align the Quick Install tab on the Quick Install jamb bracket with the Quick Install feature in the vertical track and turn the bracket perpendicular to the track so the mounting flange is toward the back (flat) leg of the track. Repeat for other side.



(9800 Non-Sonoma) Jamb Bracket Schedule

DOOR HEIGHT	TRACK LENGTH	1ST SET		2ND SET		3RD SET	
		JAMB BKT	POSITION	JAMB BKT	POSITION	JAMB BKT	POSITION
6'0"	57.50" (1461mm)	5	M	8	B	-	-
6'6"	63.50" (1613mm)	3	B	6	M	-	-
6'8"	65.50" (1664mm)	3	B	6	M	-	-
6'10"	67.50" (1715mm)	3	B	6	M	-	-
7'0"	69.50" (1765mm)	3	B	6	M	-	-
7'3"	72.50" (1842mm)	3	B	7	T	8	T
7'6"	75.50" (1918mm)	3	B	7	T	8	T
7'9"	78.50" (1994mm)	3	B	7	T	8	T
8'0" (4 Sec)	81.50" (2070mm)	3	B	7	T	8	T

B= BOTTOM HOLE, M= MIDDLE HOLE, T= TOP HOLE

(9800 Sonoma) Jamb Bracket Schedule

DOOR HEIGHT	TRACK LENGTH	1ST SET		2ND SET		3RD SET	
		JAMB BKT	POSITION	JAMB BKT	POSITION	JAMB BKT	POSITION
6'6"	63.50" (1613mm)	3	B	6	M	-	-
6'8"	65.50" (1664mm)	3	B	6	M	-	-
6'10"	67.50" (1715mm)	3	B	6	M	-	-
7'0"	69.50" (1765mm)	3	B	6	M	-	-
7'4"	73.50" (1867mm)	3	B	7	T	8	T
7'6"	75.50" (1918mm)	3	B	7	T	8	T
7'8"	77.50" (1969mm)	3	B	7	T	8	T
7'10"	79.50" (2019mm)	3	B	7	T	8	T
8'0" (4 Sec)	81.50" (2070mm)	3	B	7	T	8	T

B= BOTTOM HOLE, M= MIDDLE HOLE, T= TOP HOLE

## Fully Adjustable Jamb Brackets

Tools Required: None

**NOTE:** If you have Quick Install jamb brackets, Riveted Track or Angle Mount Track, skip this step.

**NOTE:** The bottom jamb bracket is always the shortest bracket, while the center jamb bracket is the next tallest. If three jamb brackets per side are included with your door, you will have received a top jamb bracket, which is the tallest.

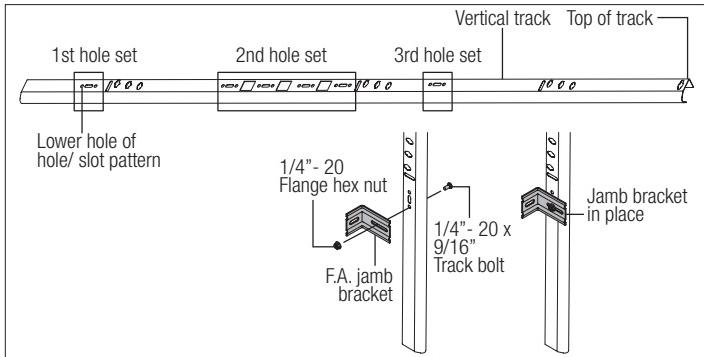
To attach the bottom jamb bracket, locate lower hole of the hole / slot pattern of the 1st hole set on the vertical track. Align the slot in the jamb bracket with the lower hole of the hole / slot

pattern. Secure jamb bracket using (1) 1/4" - 20 x 9/16" track bolt and (1) 1/4" - 20 flange hex nut. Repeat for other side.

To attach the center jamb bracket, locate lower hole of the hole / slot pattern of the 2nd hole set on the vertical track. Secure jamb bracket using (1) 1/4" - 20 x 9/16" track bolt and (1) 1/4" - 20 flange hex nut. Repeat for other side.

If a top jamb bracket was included, secure it to vertical track using the lower hole of the hole/slot pattern in the 3rd hole set using (1) 1/4" - 20 x 9/16" track bolt and (1) 1/4" - 20 flange hex nut.

Repeat for other side.



## Counterbalance Cables and Track Rollers

Tools Required: None

**NOTE:** The bottom section can be identified by the smallest graduated edge hinge of the factory installed graduated edge hinges, see Door Section Identification.

## WARNING

**FAILURE TO ENSURE TIGHT FIT OF CABLE LOOP OVER MILFORD PIN COULD RESULT IN COUNTERBALANCE LIFT CABLE COMING OFF THE PIN, ALLOWING THE DOOR TO FALL, POSSIBLY RESULTING IN SEVERE OR FATAL INJURY.**

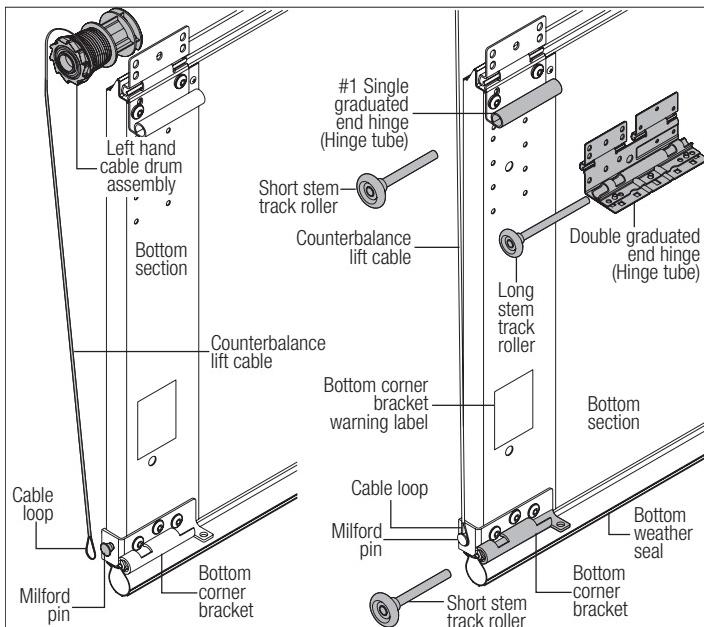
**NOTE:** Cable drum assemblies are marked right and left hand.

Uncoil the counterbalance lift cables from the cable drum assemblies. Starting on the left hand side, place the left hand cable loop on the left hand milford pin of the bottom corner bracket and the right hand cable loop on the right hand milford pin of the factory attached bottom corner bracket. Insert a short stem track roller into the factory attached bottom corner bracket and another into the #1 graduated end hinge at the top of the bottom section. Repeat for other side.

**NOTE:** Check to ensure cable loops fits tightly over the milford pins.

**NOTE:** Larger doors will use long stem track rollers with double graduated end hinges. They will also use short stem track rollers for the factory attached bottom corner brackets.

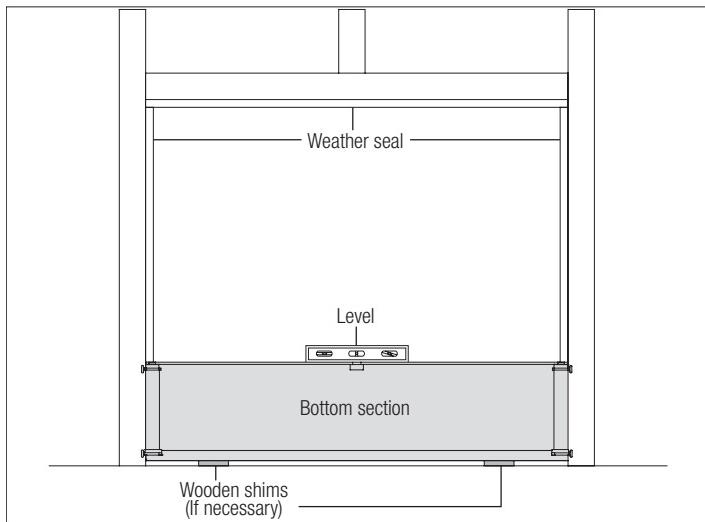
**NOTE:** Verify bottom weather seal is aligned with bottom section. If there is more than 1/2" excess weather seal on either side, trim weather seal even with bottom section.



## Bottom Section

Tools Required: Level, Wooden shims (if necessary)

Center the bottom section in the door opening. Level the section using wooden shims (if necessary) under the bottom section. When the bottom section is leveled, temporarily hold it in place by driving a nail into the jamb and bending it over the edge of the bottom section on both sides.



## Vertical Tracks

Tools Required: Power Drill, 3/16" Drill bit, 7/16" Socket driver, Tape measure, Level, Step ladder

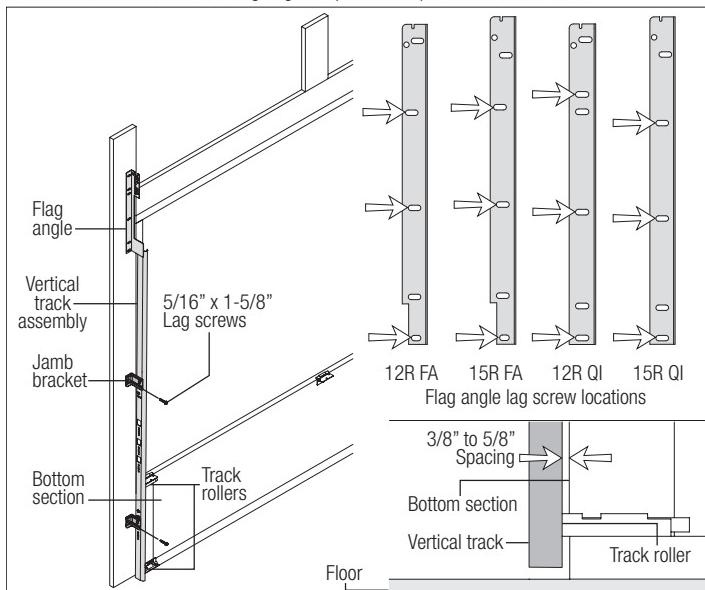
**NOTE:** Depending on your door, you may have Quick Install Flag Angles, Fully Adjustable Flag Angles or you may have Riveted Vertical Track Assemblies. Refer to Package Contents / Parts Breakdown, to determine which Flag Angles / Vertical Track Assemblies you have.

**IMPORTANT:** IF YOUR DOOR IS TO BE INSTALLED PRIOR TO A FINISHING CONSTRUCTION OF THE BUILDING'S FLOOR, THE VERTICAL TRACKS AND THE DOOR BOTTOM SECTION ASSEMBLY SHOULD BE INSTALLED SUCH THAT WHEN THE FLOOR IS CONSTRUCTED, NO DOOR OR TRACK PARTS ARE TRAPPED IN THE FLOOR CONSTRUCTION.

**IMPORTANT:** THE TOPS OF THE VERTICAL TRACK ASSEMBLIES MUST BE LEVEL FROM SIDE TO SIDE. IF THE BOTTOM SECTION WAS SHIMMED TO LEVEL IT, THE VERTICAL TRACK ASSEMBLY ON THE SHIMMED SIDE MUST BE RAISED THE HEIGHT OF THE SHIM.

Starting on the left hand side of the bottom section, remove the nail. Position the left hand vertical track assembly over the track rollers of the bottom section. Make sure the counterbalance lift cable is located between the track rollers and the door jamb. Drill 3/16" pilot holes into the door jamb for the lag screws.

**FOR QUICK INSTALL FLAG ANGLES, FULLY ADJUSTABLE FLAG ANGLES OR RIVETED VERTICAL TRACK ASSEMBLIES:** Loosely fasten jamb brackets and flag angle to the jamb using 5/16" x 1-5/8" lag screws. Tighten lag screws, securing the bottom jamb bracket to jamb, maintain 3/8" to 5/8" spacing, between the bottom section and vertical track. Hang counterbalance lift cable over flag angle. Repeat same process for other side.



**8****Stacking Sections**

Tools Required: Power drill, 7/16" Socket driver

**NOTE:** The sections can be identified by the graduation of the factory installed end hinges. The smallest graduated end hinge on section should be stacked on top of the bottom section, with each graduated end hinge increasing as the sections are stacked, see Parts Breakdown.

**NOTE:** Make sure graduated end and center hinges are flipped down, when stacking another section on top.

**NOTE:** Larger doors will use long stem track rollers with double graduated end hinges.

Place track rollers into graduated end hinges of remaining sections.

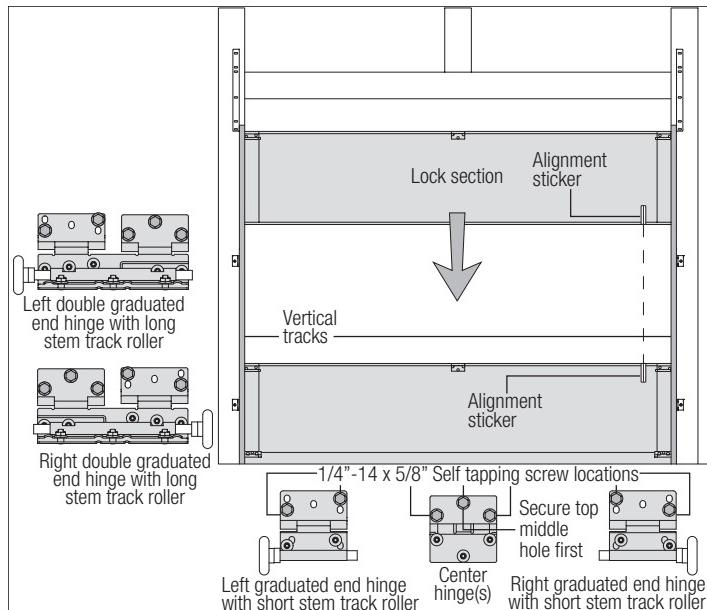
With assistance, lift second section and guide the track rollers into the vertical tracks. Lower section until it is seated against bottom section. Align vertical marks in the upper alignment sticker, with the lower alignment sticker on right hand side, on the back of door. Keep sections aligned and fasten center hinge(s) first; then end hinges last using 1/4" - 14 x 5/8" self tapping screws.

**NOTE:** To prevent center hinge leaf(s) from rotating, first secure the top middle hole of the center hinge leaf with one 1/4" - 14 x 5/8" self-tapping screw then secure the other two holes.

**NOTE:** Larger doors with double graduated end hinges, fasten both hinges to connect the sections using 1/4" - 14 x 5/8" self-tapping screws.

Repeat same process for other sections, except top section.

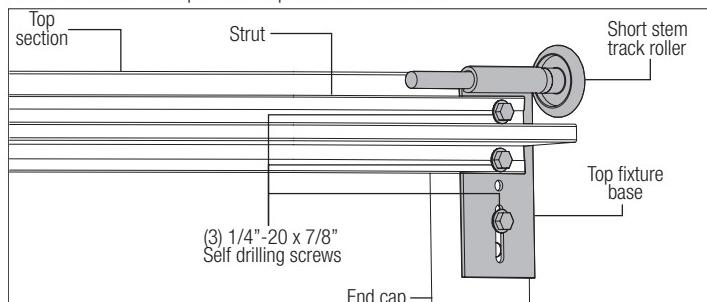
**IMPORTANT:** PUSH & HOLD THE HINGE LEAFS SECURELY AGAINST THE SECTIONS WHILE SECURING WITH 1/4" - 14 X 5/8" SELF TAPPING SCREWS. THERE SHOULD BE NO GAP BETWEEN THE HINGE LEAFS AND THE SECTIONS.

**9****Top Fixtures**

Tools Required: Power drill, 7/16" Socket driver

Remove, but retain (2-4) 1/4" - 14 x 7/8" self drilling screws from the right side of the strut, allowing enough room to slide the top fixture between the section and the strut.

Slide the top fixture assembly between the strut and section. Align the edge of the top fixture parallel to the top section edge. Secure the top fixture and strut to the top section with (3) 1/4" - 20 x 7/8" self drilling screws through the upper and lower slots of the top fixture. Finish re-attaching the strut using the 1/4" - 20 x 7/8" self drilling screws removed previously. Insert track roller into top fixture. Repeat for left hand side.

**10****Drawbar Operator Bracket**

Tools Required: Power drill, 7/16" Socket driver

**NOTE:** If you're installing a drawbar operator, the drawbar operator bracket must be mounted and secured prior to installing top section.

**IMPORTANT:** WHEN CONNECTING A DRAWBAR OPERATOR TYPE GARAGE DOOR OPENER TO THIS DOOR, A WAYNE-DALTON OPERATOR/ DRAWBAR OPERATOR BRACKET MUST BE SECURELY ATTACHED TO THE TOP SECTION OF THE DOOR, ALONG WITH ANY STRUT PROVIDED WITH THE DOOR. THE INSTALLATION OF THE DRAWBAR OPERATOR MUST BE ACCORDING TO MANUFACTURER'S INSTRUCTIONS AND FORCE SETTINGS MUST BE ADJUSTED PROPERLY.

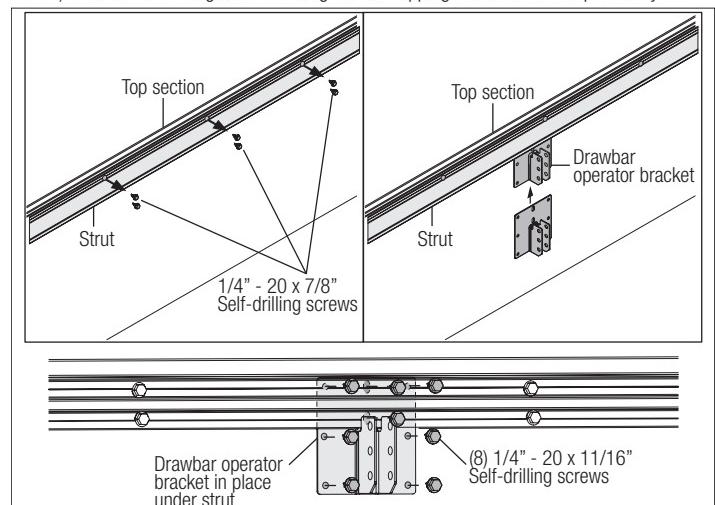
Remove, but retain (4-6) 1/4" - 20 x 7/8" self drilling screws from the center of the strut, allowing the drawbar operator bracket to slide between the section and the strut.

**NOTE:** For retro fit applications, the drawbar operator bracket must be aligned with an existing drawbar operator.

Locate the center of the top section and slide drawbar operator bracket under strut until the drawbar operator bracket is seated against the strut flange.

**NOTE:** Prior to fastening drawbar operator bracket to top section, ensure the top edge of drawbar operator bracket is aligned with the top edge of the section, as shown.

Attach the drawbar operator bracket using (8) 1/4" - 20 x 11/16" self drilling screws (as shown). Finish re-attaching the strut using the self tapping screws removed previously.

**11****Top Section**

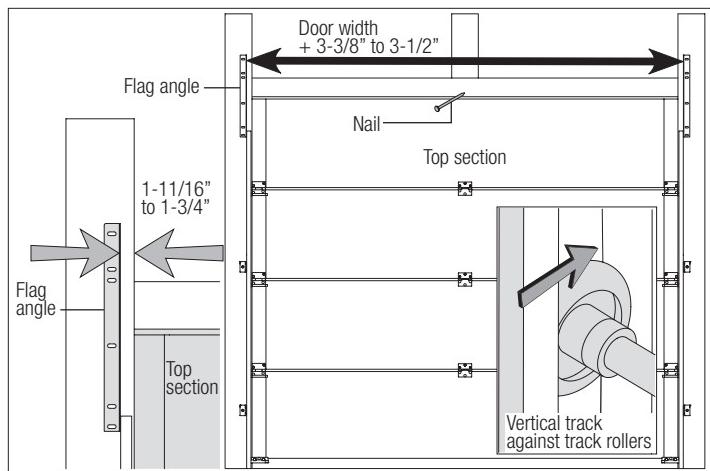
Tools Required: Hammer, Power drill, 7/16" Socket driver, 7/16" Wrench, Ratchet wrench, Step ladder, Tape measure

Place the top section in the opening. Temporarily secure the top section by driving a nail in the header near the center of the door and bending it over the top section. Now, flip up the hinge leaves, hold tight against section, and fasten center hinges first and end hinges last (refer to step, Stacking Sections). Vertical track alignment is critical. Position flag angle or wall angle between 1-11/16" (43 mm) to 1-3/4" (44 mm) from the edge of the door; tighten the bottom lag screw. Flag angles or wall angles must be parallel to the door sections. Repeat for other side.

**IMPORTANT:** THE DIMENSION BETWEEN THE FLAG ANGLES OR WALL ANGLES MUST BE DOOR WIDTH PLUS 3-3/8" (86MM) TO 3-1/2" (89 MM) FOR SMOOTH, SAFE DOOR OPERATION.

**FOR QUICK INSTALL TRACK:** Complete the vertical track installation by securing the jamb bracket(s) and tightening the other lag screws. Repeat for other side.

**FOR FULLY ADJUSTABLE TRACK OR RIVETED TRACK:** Complete the vertical track installation by securing the jamb bracket(s) and tightening the other lag screws. Push the vertical track against the track rollers so that the track rollers are touching the deepest part of the curved side of the track; tighten all the track bolts and nuts. Repeat for other side.



**12**

### Horizontal Tracks

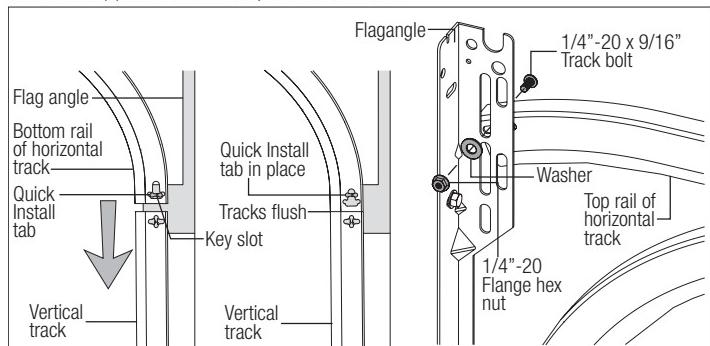
Tools Required: Ratchet wrench, 9/16" Socket, 9/16" Wrench, level, Step ladder

**NOTE:** Depending on your door, you may have Quick Install Flag Angles, Fully Adjustable Flag Angles or you may have Riveted Vertical Track Assemblies. Refer to Package Contents / Parts Breakdown, to determine which Flag Angles / Vertical Track Assemblies you have.

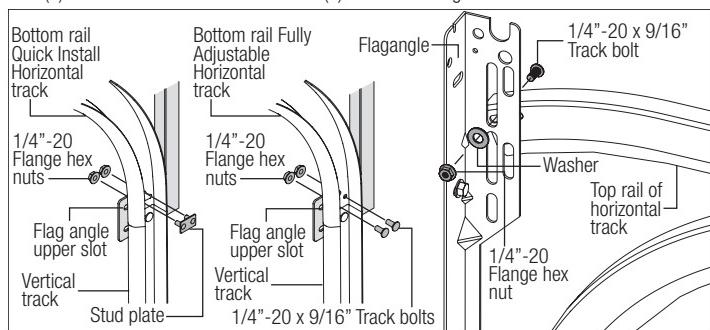
## ⚠️ WARNING

**DO NOT RAISE DOOR UNTIL HORIZONTAL TRACKS ARE SECURED AT REAR, AS OUTLINED IN STEP, REAR BACK HANGS, OR DOOR COULD FALL FROM OVERHEAD POSITION CAUSING SEVERE OR FATAL INJURY.**

**IF YOU HAVE QUICK INSTALL FLAG ANGLES:** To install horizontal track, place the curved end over the top track roller of the top section. Align key slot of the horizontal track with the Quick Install tab of the flag angle. Push curved portion of horizontal track down to lock in place. Level the horizontal track assembly and bolt the top rail of the horizontal track to the encountered slot in the flag angle using (1) 1/4" - 20 x 9/16" track bolt, (1) 1/4" - 20 flange hex nut and (1) 5/16" washer. Repeat for other side.



**FOR OTHER FLAG ANGLES:** To install horizontal track, place the top rail end over the top track roller of the top section. Align the bottom rail end of the horizontal track with the top of the vertical track. If you have Quick Install horizontal track, tighten the bottom rail of the horizontal track to the flag angle with (1) stud plate and (2) 1/4" - 20 flange hex nuts. If you have Universal horizontal track, tighten the bottom rail of the horizontal track to the flag angle with (2) 1/4" - 20 x 9/16" track bolts and (2) 1/4" - 20 flange hex nuts.



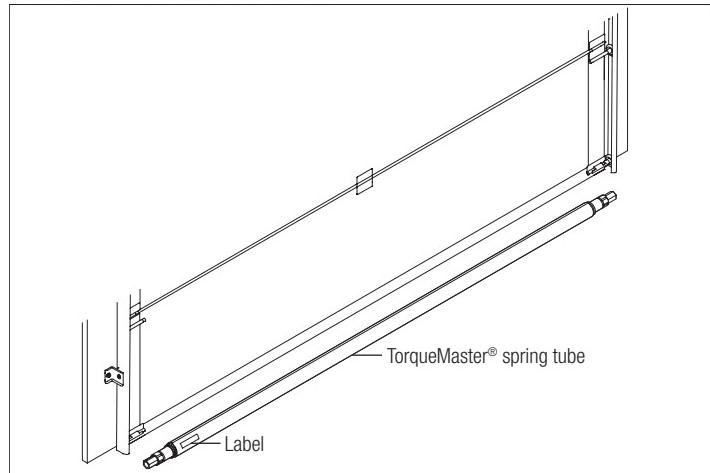
Next level the horizontal track assembly and bolt the top rail of the horizontal track to the encountered slot in the flag angle using (1) 1/4" - 20 x 9/16" track bolt, (1) 1/4" - 20 flange hex nut and (1) 5/16" washer. Repeat for other side. Next remove the nail that was temporarily holding the top section in place, installed in step, Top Section.

**IMPORTANT: FAILURE TO REMOVE NAIL BEFORE ATTEMPTING TO RAISE DOOR COULD CAUSE PERMANENT DAMAGE TO TOP SECTION.**

## 13 TorqueMaster® Spring Tube

Tools Required: None

TorqueMaster® springs come lubricated and pre-assembled inside the TorqueMaster® spring tube. To prepare for install, lay the spring tube assembly on the floor, inside garage, in front of the door, and with the labeled end to the left.

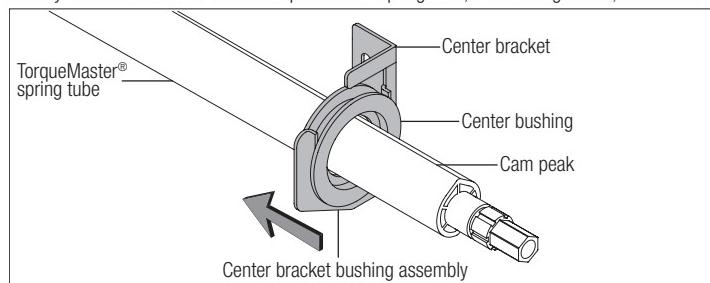


**14**

### Center Bracket Bushing Assembly

Tools Required: None

Being cam shaped, the center bushing only fits one way. Slide the center bracket bushing assembly towards the center of the TorqueMaster® spring tube, from the right side, as shown.



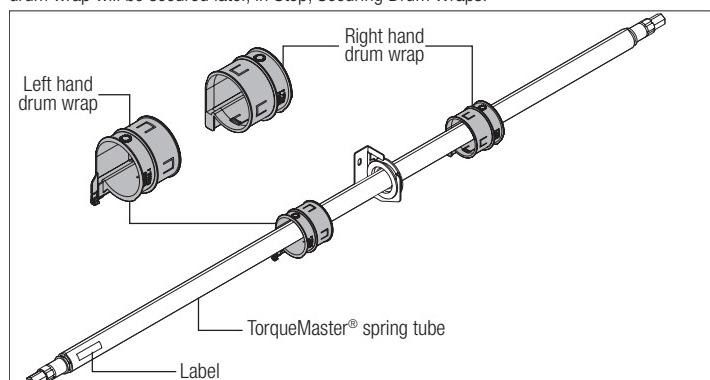
**15**

### Drum Wraps

Tools Required: None

**NOTE:** If you don't have drum wraps, then skip this step. Refer to Package Contents / Parts Breakdown, to determine if you have drum wraps.

Drum wraps are marked right and left hand. Beginning with the left hand side, slide the left hand drum wrap onto the TorqueMaster® spring tube. Repeat for the right hand side. The drum wrap will be secured later, in Step, Securing Drum Wraps.



**16**

### Cable Drum Assemblies

Tools Required: Tape measure, Step ladder

Shake the TorqueMaster® spring tube assembly gently to extend the winding shafts out about 5" on each side. For single spring applications, there will be no left hand spring in the TorqueMaster® spring tube assembly. Lift the TorqueMaster® spring tube assembly and rest it

on top of the flag angles.

**NOTE:** Cable drum assemblies are marked right and left hand. Cable drums and TorqueMaster® spring tube assembly is cam shaped to fit together only one way.

Starting on the right hand side, pre-wrap the cable drum with the counterbalance lift cable 1-1/2 wraps, as shown.

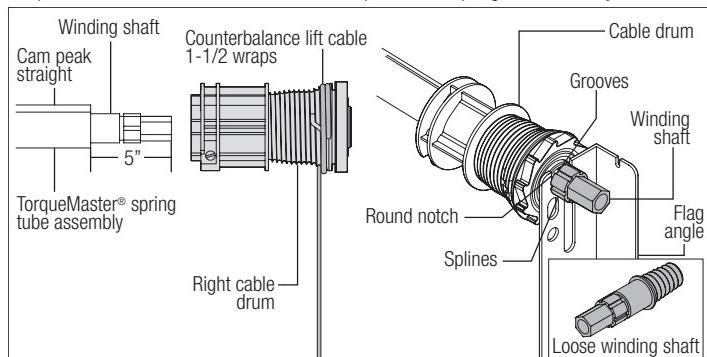
Position the TorqueMaster® spring tube assembly so the cam peak is pointing straight up. Slide the cable drum over the winding shaft until the cable drum seats against the TorqueMaster® spring tube assembly.

The winding shaft must extend past the cable drum far enough to expose the splines and the grooves. Align the winding shaft grooves with the round notch in the flag angle.

**FOR DOUBLE SPRING APPLICATIONS:** Repeat for left hand side.

**FOR SINGLE SPRING APPLICATIONS:** Pre-wrap the left hand cable drum with the counterbalance lift cable 1-1/2 wraps and insert the loose winding shaft into the cable drum, prior to sliding the cable drum over the TorqueMaster® spring tube assembly.

**NOTE:** On single spring applications, take care in handling the loose winding shaft (left hand side), so that it does not slide back into the TorqueMaster® spring tube assembly.



**17**

### End Brackets

Tools Required: Power drill, 7/16" Socket driver, 1/2" Wrench, Step ladder

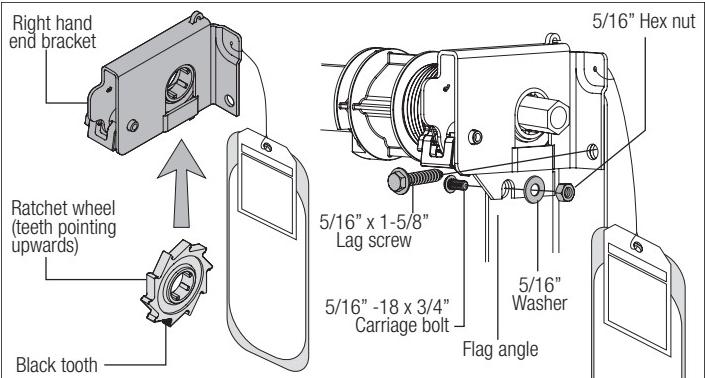
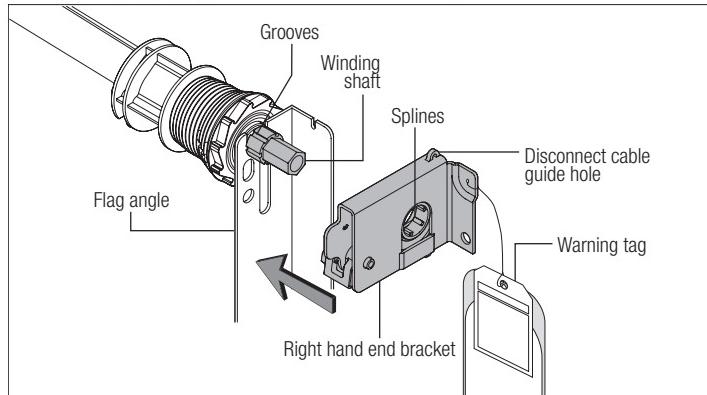
**IMPORTANT:** WARNING TAGS MUST BE SECURELY ATTACHED TO BOTH END BRACKETS.

End brackets are right and left hand. You can identify the right hand end bracket by the disconnect cable guide hole, located at the top of the end bracket.

Beginning with the right hand side, slide the end bracket onto the winding shaft so that the splines in the ratchet wheel fit onto the winding shaft grooves. Attach the end bracket to the flag angle using (1) 5/16" - 18 x 3/4" carriage bolt, (1) 5/16" washer and (1) 5/16" - 18 hex nut. Then secure the end bracket to the jamb using (1) 5/16" x 1-5/8" lag screw. Repeat same process for left hand end bracket.

**NOTE:** If ratchet wheel falls out of end bracket, refer to illustration for proper insertion orientation.

**NOTE:** On single spring applications, no ratchet wheel is required on the left hand side.



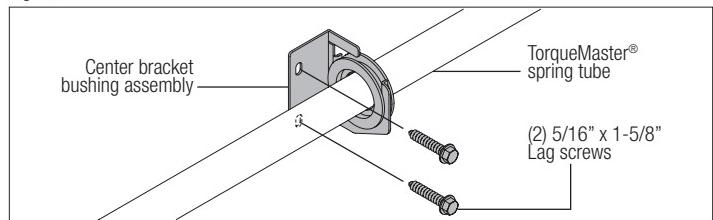
**18**

### Securing Center Bracket Bushing Assembly

Tools Required: Power drill, 3/16" Drill bit, 7/16" Socket driver, Step ladder, Level

**IMPORTANT:** TORQUEMASTER® SPRING TUBE MUST BE LEVEL BEFORE SECURING CENTER BRACKET BUSHING ASSEMBLY TO HEADER.

To locate the center bracket bushing assembly, mark the header halfway between the flag angles and level the TorqueMaster® spring tube. Drill 3/16" pilot holes into header for the lag screws. Fasten the center bracket bushing assembly to the header using (2) 5/16" x 1-5/8" lag screws.



**19**

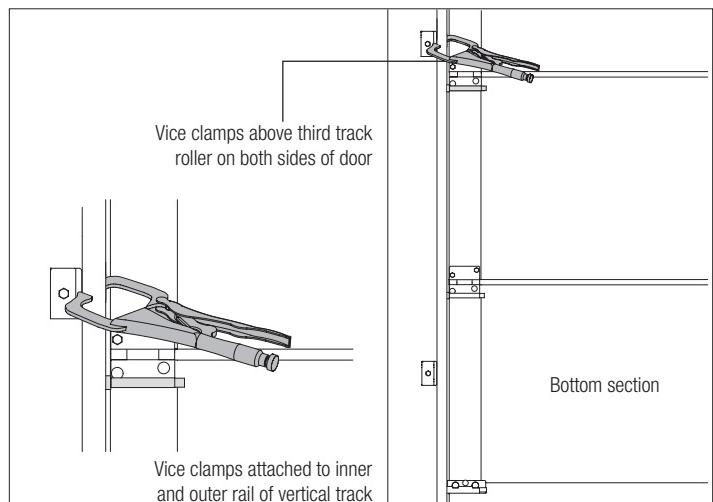
### Securing Door For Winding Spring(s)

Tools Required: Vice Clamps

With the door in the fully closed position, place vice clamps onto both vertical tracks just above the third track roller. This is to prevent the garage door from rising while winding springs.

## WARNING

**FAILURE TO PLACE VICE CLAMPS ONTO VERTICAL TRACK CAN ALLOW DOOR TO RAISE AND CAUSE SEVERE OR FATAL INJURY.**



**20**

### Lift Cable Adjustments

Tools Required: Locking pliers, Flat tip screwdriver, Step ladder, Tape measure, Pliers / Wire cutters

Starting on the right side, adjust the cable drum assembly by rotating the drum until the set screw faces directly away from the header. The position of the cam peak on the TorqueMaster® spring tube should be pointing straight up.

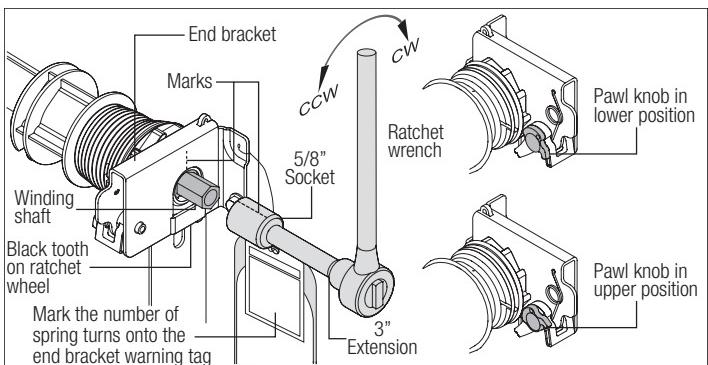
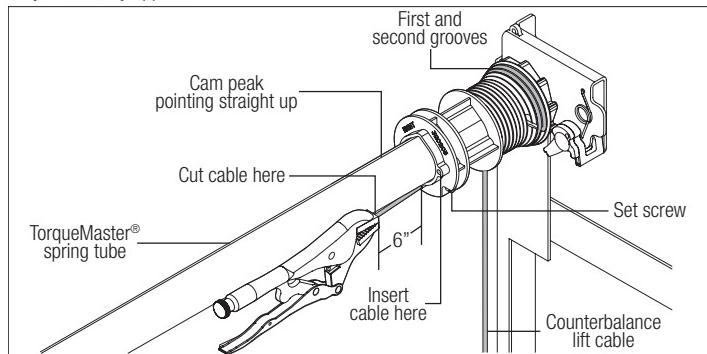
Loosen the set screw no more than 1/2 turn. Ensure counterbalance lift cable is aligned and

seated in the first and second grooves of the cable drum. Pull on the end of the cable to remove all cable slack.

Snug the set screw and then tighten an additional 1-1/2 turns. Measure approximately 6" of cable and cut off excess cable. Insert end of the cable into the hole of cable drum. Repeat for left hand cable drum assembly.

**IMPORTANT:** ENSURE THE COUNTERBALANCE LIFT CABLE IS ALIGNED AND SEATED IN THE FIRST AND SECOND GROOVES OF THE CABLE DRUM PRIOR TO WINDING SPRINGS.

**NOTE:** Illustration shows the right hand cable drum assembly, left hand cable drum assembly is symmetrically opposite.



### WINDING SPRING TURN CHART

DOOR HEIGHT	SPRING TURNS
6'-0"	14
6'-3"	14-1/2
6'-5"	15
6'-6"	15
6'-8"	15-1/2
6'-9"	15-1/2
7'-0"	16
7'-3"	16-1/2
7'-6"	17
7'-9"	17-1/2
8'-0"	18

### Securing Drum Wraps

Tools Required: Step ladder

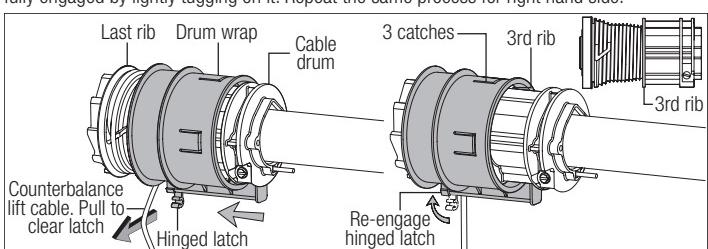
### 22

**NOTE:** If you don't have drum wraps, then skip this step. Refer to Package Contents / Parts Breakdown, to determine if you have drum wraps.

Starting on the left hand side, position the left hand drum wrap, as shown. Slide the left hand drum wrap over the cable drum assembly.

**IMPORTANT:** PULL THE COUNTERBALANCE LIFT CABLE AWAY FROM THE HEADER TO CLEAR THE LATCH, WHILE SIMULTANEOUSLY SLIDING THE DRUM WRAP AGAINST THE LAST RIB UNTIL THE THREE CATCHES ENGAGE THE 3RD RIB.

Secure the hinge latch by rotating upward until a distinct snap is felt. Confirm the catch is fully engaged by lightly tugging on it. Repeat the same process for right hand side.



### Rear Back Hangs

Tools Required: Ratchet wrench, Socket: 1/2", 5/8", Wrench: 1/2", 5/8", (2) Vice clamps, Tape measure, Level, Hammer, Step Ladder

**IMPORTANT:** HOLD THE DOOR DOWN TO PREVENT IT FROM RISING UNEXPECTEDLY IN THE EVENT THE SPRING(S) WAS OVER-WOUND AND CAUTIOUSLY REMOVE VICE CLAMPS FROM VERTICAL TRACKS.

Raise the door until the top section and half of the next section are in the horizontal track radius. Do not raise door any further since rear of horizontal tracks are not yet supported.

### 23

### WARNING

RAISING DOOR FURTHER CAN RESULT IN DOOR FALLING AND CAUSE SEVERE OR FATAL INJURY.

Clamp a pair of vice clamps onto the vertical tracks just above the second track roller on one side, and just below the second track roller on the other side. This will prevent the door from raising or lowering while installing the rear back hangs.

Using the chart (Perforated Angle Gauge Weight Limitations) below, use the appropriate

perforated angle (may not be supplied), (2) 5/16" x 1-5/8" hex head lag screws and (3) 5/16" bolts with nuts (may not be supplied), fabricate rear back hangs for the horizontal tracks. Attach the horizontal tracks to the rear back hangs with 5/16" - 18 x 1" hex bolts and nuts (may not be supplied). Horizontal tracks must be level and parallel with door within 3/4" to 7/8" maximum of door edge.

## **⚠️ WARNING**

**EXCEEDING THE RECOMMENDED LISTED DOOR WEIGHT LIMITATIONS OF SPECIFIC GAUGE PERFORATED ANGLES MAY RESULT IN DOOR FALLING WHEN RAISED, CAUSING SEVERE OR FATAL INJURY.**

## **⚠️ WARNING**

**VERIFY PERFORATED BACK HANG ANGLE LOAD RATINGS WITH BACK HANG ANGLE SUPPLIER.**

**Perforated Angle Gauge Weight Limitations:**

Perforated Angle Gauge	Door Weight
2" x 2" x 12 Gauge	Door Weight Less Than 800 lbs.
1-1/4" x 1-1/4" x 13 Gauge	Door Weight Less Than 305 lbs.
1-1/4" x 1-1/4" x 15 Gauge	Door Weight Less Than 220 lbs.
1-1/4" x 1-1/4" x 16 Gauge	Door Weight Less Than 175 lbs.

**NOTE:** If an opener is installed, position horizontal tracks one hole above level when securing it to the rear back hangs.

## **⚠️ WARNING**

**KEEP HORIZONTAL TRACKS PARALLEL AND WITHIN 3/4" TO 7/8" MAXIMUM OF DOOR EDGE, OTHERWISE DOOR COULD FALL, RESULTING IN SEVERE OR FATAL INJURY.**

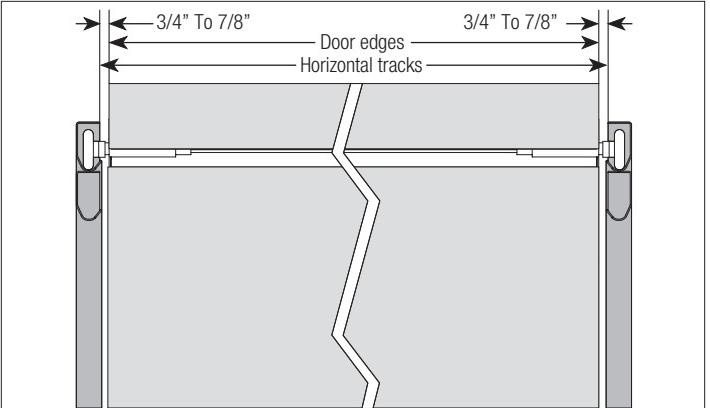
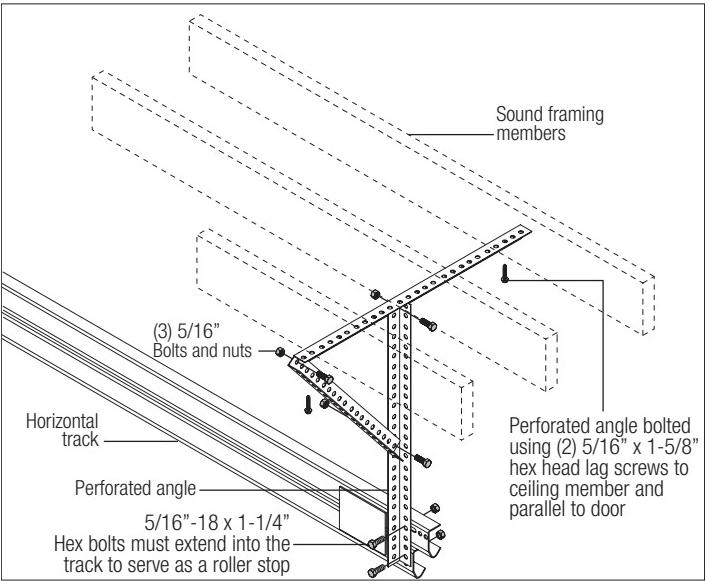
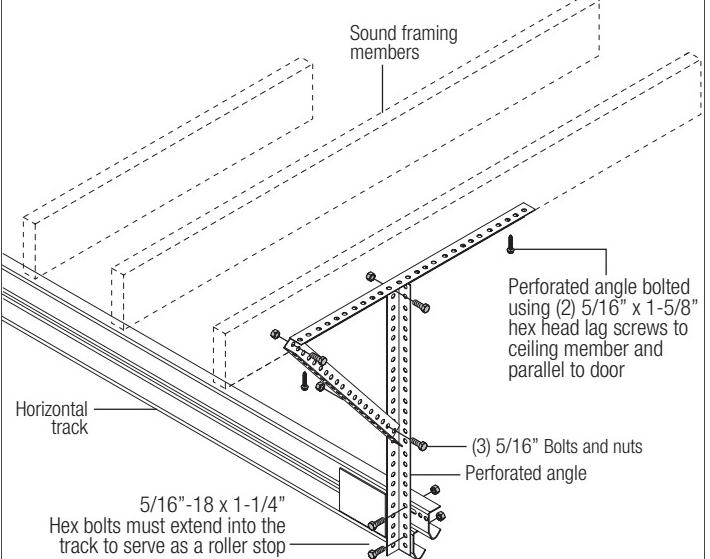
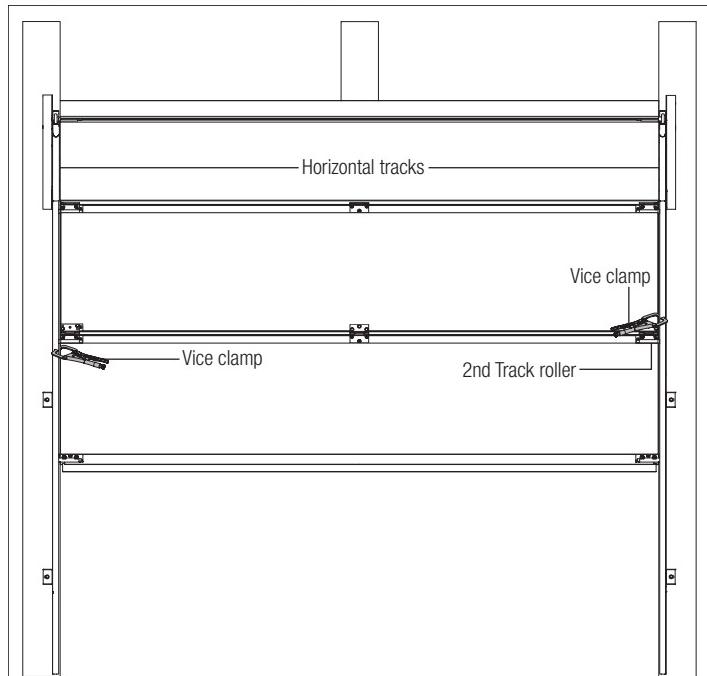
**IMPORTANT:** DO NOT SUPPORT THE WEIGHT OF THE DOOR ON ANY PART OF THE REAR BACK HANGS THAT CANTILEVERS 4" OR MORE BEYOND A SOUND FRAMING MEMBER.

**NOTE:** If rear back hangs are to be installed over drywall, use (2) 5/16" x 2" hex head lag screws and make sure lag screws engage into solid structural lumber.

**NOTE:** 26" angle must be attached to sound framing members and **nails should not be used**.

Now, permanently attach the weatherstrips on both door jambs and header. The weatherstrips were temporarily attached in Preparing the Opening, in the pre-installation section of this manual.

**NOTE:** When permanently attaching the weatherstrips to the jambs, avoid pushing the weatherstrips too tightly against the face of door.



## **24** Balancing Door

Tools Required: Ratchet wrench, Socket: 5/8", 3" Socket extension, Wrench: 5/8", (2) Vice clamps, Tape measure, Level, Step Ladder

**NOTE:** Windows will cause the top section to be significantly heavier than the remaining sections. Wayne-Dalton attempts to balance the door at the top and bottom. To prevent any sudden door acceleration between the top and bottom, we recommend motor operating all doors with windows. Doors with windows in the top section should not be manually operated.

Remove any vice clamps. Lift the door and check its balance. Adjust spring(s) if door lifts by itself (hard to pull down) or if door is difficult to lift (easy to pull down). Anytime spring adjustments are made, ratchet pawl knob must be in the upper position. An unbalanced door can cause operator or TorqueMaster® Plus operation problems.

Close the door and place clamps onto both vertical tracks just above the third track

roller. This is to prevent the garage door from rising while adjusting the counterbalance spring(s).

**IMPORTANT:** TO ADJUST SPRINGS, ONLY ADD OR REMOVE A MAXIMUM OF 3/10 OF A TURN (THREE TEETH ON THE RATCHET WHEEL) AT A TIME. BOTH SIDES NEED TO BE ADJUSTED EQUALLY ON DOUBLE SPRING DOORS.

**Add spring tension:** The ratchet wheel is made of 10 teeth. To add spring tension, ensure the ratchet and socket is set so that it will tighten counter clockwise on the right hand side and clockwise on the left hand side. Place the ratchet wrench with 5/8" socket and 3" socket extension onto the winding shaft, pull down to add 3/10 of a turn. Watch as three teeth of the ratchet wheel pass over the pawl, creating three "clicks".

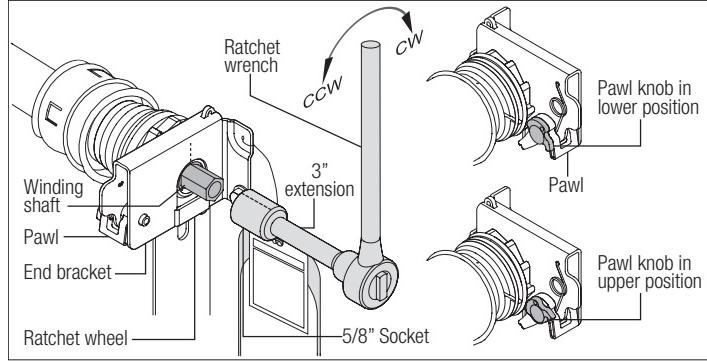
**Remove spring tension:** To remove spring tension, place a regular 5/8" wrench onto the winding shaft. Pull down on the wrench to relieve pressure between the pawl and the ratchet wheel. Push in on the pawl to allow the three ratchet wheel teeth to pass by the pawl, as you carefully allow the wrench to be rotated upward by the spring tension, release the pawl to allow it to engage with the ratchet wheel.

**IMPORTANT:** BE PREPARED TO HOLD THE FULL TENSION OF THE SPRING.

**IMPORTANT:** DO NOT ADD OR REMOVE MORE THAN 1 SPRING TURNS (1 SPRING TURN EQUALS 10 TEETH ON RATCHET WHEEL) FROM THE RECOMMENDED NUMBER OF TURNS SHOWN ON THE WINDING SPRING TURN CHART.

If the door still does not operate easily, lower the door into the closed position, unwind spring(s) completely, and recheck the following items:

- 1.) Check the door for level.
- 2.) Check the TorqueMaster® spring tube and flag angles for level and plumb.
- 3.) Check the distance between the flag angles, which must be door width plus 3-3/8" to 3-1/2".
- 4.) Check the counterbalance lift cables for equal tension, adjust if necessary.
- 5.) Rewind the spring(s).
- 6.) Make sure door isn't rubbing on jambs.



## Optional Installation

### TorqueMaster® Plus Reset Instructions

**IMPORTANT:** THE DRAWBAR OPERATOR FORCE SETTINGS MUST BE ADJUSTED ACCORDING TO THE MANUFACTURER'S INSTRUCTIONS. SOME LIGHTER WEIGHT DOORS ARE DESIGNED TO OPERATE WITH A SINGLE COUNTERBALANCE SPRING. IF THAT COUNTERBALANCE SPRING BREAKS AND THE DRAWBAR OPERATOR'S FORCE SETTINGS ARE NOT ADJUSTED ACCORDING TO THE MANUFACTURER'S SPECIFICATIONS, THE DRAWBAR OPERATOR MAY THEN HAVE THE CAPABILITY OF LIFTING THE DOOR TO THE OPEN POSITION, DESPITE THE BROKEN COUNTERBALANCE SPRING. THIS SCENARIO WILL CAUSE THE COUNTERBALANCE LIFT CABLES TO GO SLACK AND ENGAGE THE TORMASTER® PLUS SAFETY SYSTEM. IF A PERSON IS UNAWARE OF THE SLACK COUNTERBALANCE LIFT CABLES AND THE ENGAGED TORMASTER® PLUS SAFETY SYSTEM AND ACTIVATES THE MISADJUSTED DRAWBAR OPERATOR, DAMAGE WILL LIKELY OCCUR TO THE DOOR AND DRAWBAR OPERATOR. THE POTENTIAL ALSO EXISTS THAT THE PERSON ACTIVATING THE DRAWBAR OPERATOR UNDER THIS SCENARIO COULD BE SEVERELY INJURED.

#### ⚠️ WARNING

**READ THESE INSTRUCTIONS CAREFULLY BEFORE ATTEMPTING TO RESET THE TORMASTER® PLUS SYSTEM. IF IN QUESTION ABOUT ANY OF THE PROCEDURES, DO NOT PERFORM THE WORK. INSTEAD, HAVE A QUALIFIED DOOR SYSTEMS TECHNICIAN RESET THE SYSTEM.**

#### ⚠️ WARNING

**TO AVOID SEVERE OR FATAL INJURY, DO NOT STAND OR WALK UNDER A MOVING DOOR, OR PERMIT ANYONE TO STAND OR WALK UNDER AN ELECTRICALLY OPERATED DOOR.**

This door is equipped with a Tormaster® plus system, a safety feature which prevents the door from rapidly descending in case of spring failure or forceful manual operation. If the system engages with the door in the open position, personal items that are left unattended in the garage or home are at risk to theft. To ensure the safekeeping of these items, close the garage door.

#### Typical signs of an engaged system.

**Single spring system:** Visually inspect the Tormaster® plus right hand end bracket to confirm that the system has engaged (see illustration). If the system is engaged, then the door will not close. If the drawbar operator force settings were properly set during the initial installation, the door will not open. If the drawbar operator can physically overcome the weight of the door and lift it to the open position, then the counterbalance lift cables will be slack. If the system is engaged, DO NOT attempt to make the repairs. Instead, have a trained door system technician make the necessary repairs to counterbalance lift cables, spring assemblies and other hardware.

**Double spring system:** Visually inspect the Tormaster® plus end brackets to confirm that the system has engaged (see illustration). Door will open, but will not close. Door makes a distinct "clicking" noise upon being opened. If the system is engaged, carefully follow the reset instructions below or refer to the reset tag (attached to right hand end bracket) to reset the Tormaster® plus system.

#### Resetting an engaged Tormaster® plus double spring system only:

1. First, locate and visually inspect the Tormaster® plus end brackets to confirm that the system has engaged (see illustration).
2. Disengage the drawbar operator (if installed) by pulling or placing the emergency disconnect in the manually operated position.
3. With assistance, raise the door to the fully open position.
4. Place vice clamps onto both vertical tracks just below the bottom track roller on both sides.
5. Now is a good time to remove vehicles or personal items from garage to provide clear access to end brackets.
6. Flip the ratchet pawl knob on both end brackets to the upper position (see illustration).
7. Raise door 2"-3" and then lower door. Repeat this process until the system resets (see disengaged system illustrations).

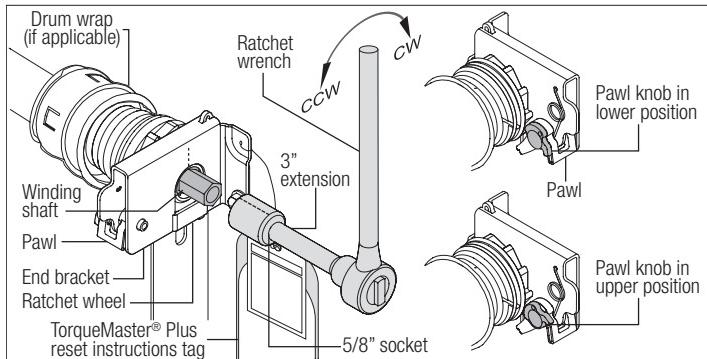
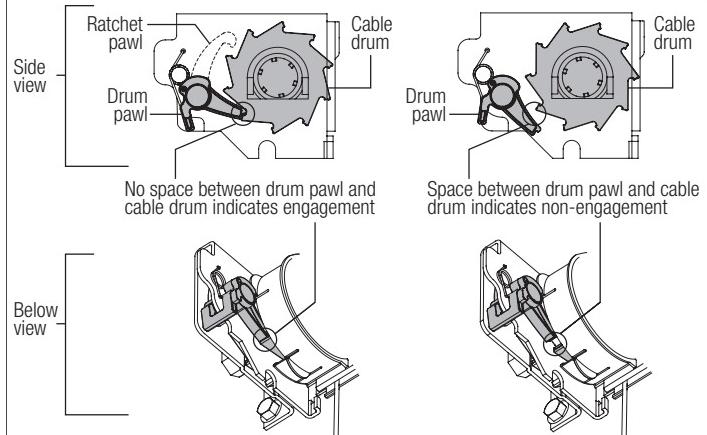
**IMPORTANT:** BE PREPARED TO SUPPORT THE TOTAL WEIGHT OF THE DOOR.

8. Cautiously remove the vice clamps from the vertical tracks. With assistance lower door.

#### Checking springs for tension:

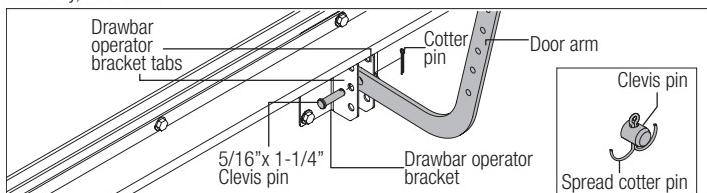
9. Starting on the right hand side, place a ratchet wrench, 5/8" socket and a 3" extension on the Tormaster® plus winding shaft (see illustration). Ensure ratchet is set so that it will tighten counter clockwise on the right hand side, and clockwise on the left hand side. If tension is present, remove the ratchet and check the left hand side. If spring(s) have tension, the door will need to be balanced; refer to step, Balancing Door, to do this. If no spring tension is present, contact a qualified trained door system technician to replace the spring(s).

**IMPORTANT:** TO AVOID POSSIBLE INJURY, HAVE A TRAINED DOOR SYSTEMS TECHNICIAN MAKE ADJUSTMENTS/ REPAIRS TO COUNTERBALANCE LIFT CABLES, SPRING ASSEMBLIES AND OTHER HARDWARE.



#### Door Arm Hookup

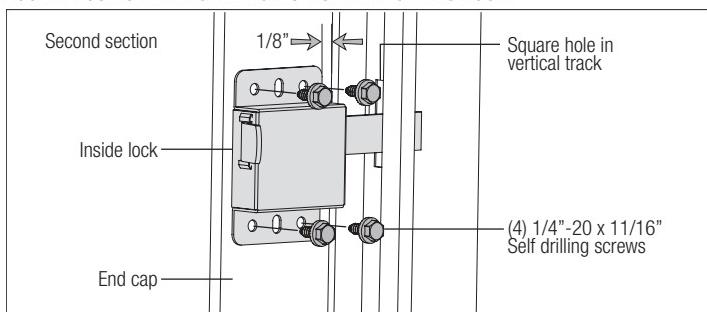
Align hole in the door arm with holes in drawbar operator bracket tabs, as shown. Insert 5/16" x 1-1/4" clevis pin, making sure hole in clevis pin is outside of second tab of drawbar operator bracket. Insert hairpin cotter into clevis pin hole and spread hairpin cotter to secure assembly, as shown.



#### Inside Lock

Install the inside lock on the second section of the door. Secure the lock to the section with (4) 1/4" - 20 x 11/16" self drilling screws. Square the lock assembly with the door section, and align with the square hole in the vertical track. The inside lock should be spaced approximately 1/8" away from the section edge.

**IMPORTANT:** INSIDE LOCK(S) MUST BE REMOVED OR MADE INOPERATIVE IN THE UNLOCKED POSITION IF AN OPERATOR IS INSTALLED ON THIS DOOR.

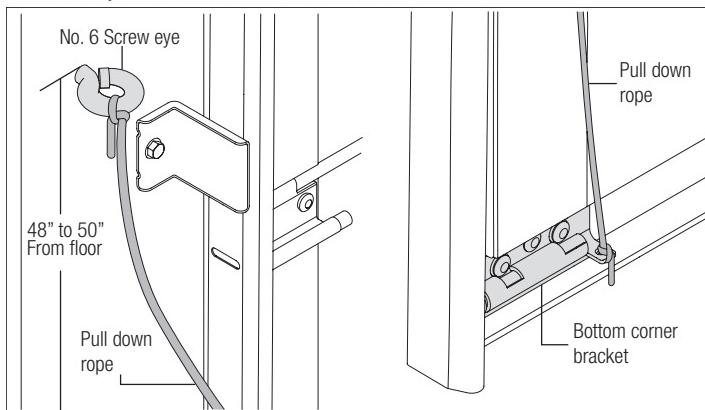


## Pull Down Rope

### ⚠️ WARNING

**DO NOT INSTALL PULL DOWN ROPE ON DOORS WITH OPERATORS.  
CHILDREN MAY BECOME ENTANGLED IN THE ROPE CAUSING SEVERE OR  
FATAL INJURY.**

Measure and mark the jamb approximately 48" to 50" (1220 to 1270 mm) from floor on the right or left side of jamb. Drill 1/8" pilot hole for no. 6 screw eye. Tie the pull down rope to the no. 6 screw eye and to the bottom corner bracket, as shown.



## Maintenance

### Cleaning Your Garage Door

#### **IMPORTANT:** DO NOT USE A PRESSURE WASHER ON YOUR GARAGE DOOR!

While factory-applied finishes on garage doors are durable, it is desirable to clean them on a routine basis. Some discoloration of the finish may occur when a door has been exposed to dirt-laden atmosphere for a period of time. Slight chalking may also occur as a result of direct exposure to sunlight.

Cleaning the door will generally restore the appearance of the finish. To maintain an aesthetically pleasing finish of the garage door, a periodic washing of the garage door is recommended.

#### **THE FOLLOWING CLEANING SOLUTION IS RECOMMENDED:**

A mild detergent solution consisting of one cup detergent (with less than 0.5% phosphate) dissolved into five gallons of warm water will aid in the removal of most dirt.

**NOTE:** The use of detergents containing greater than 0.5% phosphate is not recommended for use in general cleaning of garage doors.

**NOTE:** Be sure to clean behind weatherstrips on both sides and top of door.



**CAUTION:** NEVER MIX CLEANSERS OR DETERGENTS WITH BLEACH.

#### **GLASS CLEANING INSTRUCTIONS**

Clean with a mild detergent solution (same as above) and a soft cloth. After cleaning, rinse thoroughly.

#### **ACRYLIC CLEANING INSTRUCTIONS**

Clean acrylic glazing with nonabrasive soap or detergent and plenty of water. Use your bare hands to feel and dislodge any caked on particles. A soft, grit-free cloth, sponge or chamois may be used to wipe the surface. Do not use hard or rough cloths that will scratch the acrylic glazing. Dry glazing with a clean damp chamois.

**NOTE:** Do not use any window cleaning fluids, scouring compounds, gritty cloths or solvent-based cleaners of any kind.

### Painting Your Garage Door

#### **SURFACE PREPARATION FOR PAINTING:**

Wax on the surface must be removed or paint peeling/ flaking will result. To remove this wax, it will be necessary to lightly scuff the surface with a fine steel wool pad saturated with soapy water. A final wipe and rinse should be done with clean water only to remove any loose particles and any soapy film residue.

Surface scratches, which have not exposed the metal substrate, can be lightly buffed or sanded with 0000 steel wool or no. 400 sand paper to create a smoother surface. Care must be taken to not expose the substrate under the paint. Once the substrate is exposed, the likelihood for rusting is greatly increased.

If substrate is exposed, it must be treated to prevent rust from forming. Sand the exposed area lightly and paint with a high quality metal primer specifically intended for galvanized surfaces to protect the area from corrosion. Allow for drying time on primer can label before applying topcoat.

The surface of the factory-applied finish, that is being painted, must not be too smooth, or the paint will not adhere to it. It is advisable to test in an inconspicuous area, to evaluate adhesion. If poor adhesion is observed, surface preparation for painting the factory-applied finish must be repeated until desired results are achieved. Again, care must be taken to not expose the substrate under the paint.

#### **PAINTING:**

After surface has been properly prepared, it must be allowed to dry thoroughly, and then coated immediately with premium quality latex house paint. Follow paint label directions explicitly. Oil base or solvent base paints are not recommended. Please note that if substrate is exposed and not properly primed, painting with latex paint may cause accelerated rusting of the steel in the exposed area.

#### **NOTES:**

1. Re-painting of finish painted steel doors cannot be warranted, as this condition is totally beyond the door manufacturer's control.
2. Consult a professional coatings contractor if in doubt about any of the above directions.
3. Follow directions explicitly on the paint container labels for proper applications of coatings and disposal of containers. Pay particular attention to acceptable weather and temperature conditions in which to paint.

### Fiberglass Refinishing and Finishing

**NOTE:** Prior to finishing and/or refinishing your door, refer to the procedures outlined in the DASMA Technical Data Sheets # 179 and #162 at [www.dasma.com](http://www.dasma.com).

#### **REFINISHING:**

The top coat on factory finished door may require a re-coat after 1-3 years if the surface appears chalky or faded. Reapply a top coat as follows: (Always test on a small area prior to top coating the entire door)

1. Clean surfaces with soap and water, mineral spirits or naphtha.

**NOTE:** Light scuffing of surface may be required using Scotch-Brite™ pads.

2. Apply top coat (A high-quality clear polyurethane) following the manufacturer instructions.

#### **FINISHING:**

It is recommended that the door be purchased pre-finished due to the size of the door, required spray equipment and quality problems that could result. Wayne-Dalton assumes no liability for non-factory finished doors. If finishing is performed, use exterior commercial grade finishing kits approved for use on fiberglass or commercially available exterior grade water based or oil based paint. The customer assumes all liability for the finishing.

### Operation And Maintenance

#### **OPERATING YOUR GARAGE DOOR:**

Before you begin, read all warning labels affixed to the door and the installation instructions and owner's manual. When correctly installed, your Wayne-Dalton door will operate smoothly. Always operate your door with controlled movements. Do not slam your door or throw your door into the open position, this may cause damage to the door or its components. If your door has an electric opener, refer to the owner's manual to disconnect the opener before performing manual door operation below.

#### **Manual door operation:**

For additional information on manual garage door operations go to [www.dasma.com](http://www.dasma.com) and reference TDS 165.

**IMPORTANT:** DO NOT PLACE FINGERS OR HANDS INTO SECTION JOINTS WHEN OPENING AND/OR CLOSING A DOOR. ALWAYS USE LIFT HANDLES / SUITABLE GRIPPING POINTS WHEN OPERATING THE DOOR MANUALLY.

**Opening a Door:** Make sure the lock(s) are in the unlocked position. Lift the door by using the lift handles / suitable gripping points only. Door should open with little resistance.

**Closing a Door:** From inside the garage, pull door downward using lift handles / gripping point only or a high friction area only. If you are unable to reach the lift handles/ suitable gripping points only, use pull down rope affixed to the side of door. Door should close completely with little resistance.

#### **Using an electric operator:**

**IMPORTANT:** PULL DOWN ROPES MUST BE REMOVED AND LOCKS MUST BE REMOVED OR MADE INOPERATIVE IN THE UNLOCKED POSITION.

When connecting a drawbar (trolley type) garage door operator to this door, an drawbar operator and/or drawbar operator bracket must be securely attached to the top section of the door, along with any struts provided with the door. Always use the drawbar operator and/or drawbar operator bracket supplied with the door. To avoid possible damage to your door, Wayne-Dalton recommends reinforcing the top section on models 8000, 8100, 8200 and 9100 doors with a strut (may or may not be supplied). The installation of the drawbar operator must be according to manufacturer's instructions and force settings must be adjusted properly. Refer to the owner's manual supplied with your drawbar operator for complete details on installation, operation, maintenance and testing of the operator.

#### **MAINTAINING YOUR GARAGE DOOR:**

Before you begin, read all warning labels affixed to the door and the installation instructions and owner's manual. Perform routine maintenance steps once a month, and have the door professionally inspected once a year. Review your Installation Instructions and Owner's Manual for the garage door. These instructions are available at no charge from Wayne-Dalton, A Division Of Overhead Door Corporation, P.O. Box 67, Mt. Hope, OH., 44660, or at [www.wayne-dalton.com](http://www.wayne-dalton.com). For additional information on garage door/operator maintenance go to [www.dasma.com](http://www.dasma.com) and reference TDS 151, 167 and 179.

#### **Monthly Inspections:**

**1. Visual Inspection:** Closely inspect jambs, header and mounting surface. Any wood found not to be structurally sound must be replaced. Inspect the springs, counterbalance lift cables, track rollers, pulleys, rear back hangs and other door hardware for signs of worn or broken parts. Tighten any loose screws and/or bolts. Check exterior surface of the door sections for any minor cracks. Verify door has not shifted right or left in the opening. If you suspect problems, have a trained door system technician make the repairs.

### **WARNING**

**GARAGE DOOR SPRINGS, COUNTERBALANCE LIFT CABLES, BRACKETS, AND OTHER HARDWARE ATTACHED TO THE SPRINGS ARE UNDER EXTREME TENSION, AND IF HANDLED IMPROPERLY, CAN CAUSE SEVERE OR FATAL INJURY. ONLY A TRAINED DOOR SYSTEMS TECHNICIAN SHOULD ADJUST THEM, BY CAREFULLY FOLLOWING THE MANUFACTURER'S INSTRUCTIONS.**

## **WARNING**

**NEVER REMOVE, ADJUST, OR LOOSEN THE BOLTS, SCREWS AND/OR LAG SCREWS ON THE COUNTERBALANCE (END OR CENTER BEARING BRACKETS) SYSTEM OR BOTTOM CORNER BRACKETS OF THE DOOR. THESE BRACKETS ARE CONNECTED TO THE SPRING(S) AND ARE UNDER EXTREME TENSION. TO AVOID POSSIBLE SEVERE OR FATAL INJURY, HAVE ANY SUCH WORK PERFORMED BY A TRAINED DOOR SYSTEMS TECHNICIAN USING PROPER TOOLS AND INSTRUCTIONS.**

TorqueMaster® Plus Springs: Pawl knob(s) (located on the TorqueMaster® end brackets above the door) should be engaged to prevent the door from rapidly descending in case of spring failure or forceful manual operation.

Torsion Springs: The torsion springs (located above the door) should only be adjusted by a trained door systems technician. DO NOT attempt to repair or adjust torsion springs yourself.

Extension Springs: A restraining cable or other device should be installed on the extension spring (located above the horizontal tracks) to help contain the spring if it breaks.

**2. Door Balance:** Periodically test the balance of your door. If you have a garage door drawbar operator, use the release mechanism so you can operate the door by hand when doing this test. Start with the door in the fully closed position. Lift the door to check its balance. Adjust TorqueMaster® or Extension spring(s), if door lifts by itself (hard to pull down) or if door is difficult to lift (easy to pull down). DO NOT attempt to repair or adjust Torsion Springs yourself. To adjust TorqueMaster® or Extension spring(s), refer to your installation instructions and owner's manual. If in question about any of the procedures, do not perform the work. Instead, have it adjusted by a trained door systems technician.

**3. Lubrication:** The door should open and close smoothly. Ensure the door track rollers are rotating freely when opening and closing the door. If track rollers do not rotate freely, clean the door tracks, removing dirt and any foreign substances. Clean and lubricate (use a non-silicon based lubricant) graduated end hinges, center hinge(s), steel track rollers, bearings and torsion spring(s) (torsion spring coil surfaces). DO NOT lubricate plastic idler bearings, nylon track rollers, door track. DO NOT oil a cylinder lock, if actuation is difficult use a graphite dust to lubricate.

## Warranty

### Limited Warranty Model 9800

Wayne Dalton, a division of Overhead Door Corporation ("Seller") warrants to the original purchaser of the **Model 9800** ("Product"), subject to all of the terms and conditions hereof, that the Product and all components thereof will be free from defects in materials and workmanship for the following period(s) of time, measured from the date of installation:

- **Limited Lifetime Warranty\*** - Against the Product becoming inoperable due to rust-through of the steel skin backer, caused by cracking, splitting or other deterioration of the steel skin, due to structural failure caused by separation or degradation of the foam insulation, or due to failure of metal hardware components (excluding springs) or track.
- **Three (3) Years** - Against delamination of the fiberglass skin resulting from a defect in the fiberglass skin or peeling, cracking, chalking or fading of the original factory-applied coating. Repainting or refinishing of the Product will void the factory-applied coating warranty.
- **One (1) year** - All other components.

\* Limited Lifetime means for so long as the original purchaser owns the home in which the product was originally installed.

Seller's obligation under this warranty is specifically limited to repairing or replacing, at its option, any part which is determined by Seller to be defective during the applicable warranty period. Any labor charges are excluded and will be the responsibility of the purchaser.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. This warranty is made to the original purchaser of the Product only, and is not transferable or assignable. This warranty applies only to Product installed in a residential or other non-commercial application. It does not cover any Product installed in commercial or industrial building applications. This warranty does not apply to any unauthorized alteration or repair of the Product, or to any Product or component which has been damaged or deteriorated due to misuse, neglect, accident, failure to provide necessary maintenance, normal wear and tear, acts of God, or any other cause beyond the reasonable control of Seller or as a result of having been exposed to toxic or abrasive environments, including blowing sand, salt water, salt spray and toxic chemicals and fumes.

ALL EXPRESS AND IMPLIED WARRANTIES FOR THE PRODUCT, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN TIME TO THE APPLICABLE WARRANTY PERIOD REFLECTED ABOVE. NO WARRANTIES, WHETHER EXPRESS OR IMPLIED, WILL APPLY AFTER THE LIMITED WARRANTY PERIOD HAS EXPIRED. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

IN NO EVENT SHALL SELLER BE RESPONSIBLE FOR, OR LIABLE TO ANYONE FOR, SPECIAL, INDIRECT, COLLATERAL, PUNITIVE, INCIDENTAL OR CONSEQUENTIAL DAMAGES, even if Seller has been advised of the possibility of such damages. Such excluded damages include, but are not limited to, loss of use, cost of any substitute product, or other similar indirect financial loss. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

Claims under this warranty must be made promptly after discovery, within the applicable warranty period, and in writing to the authorized distributor or installer whose name and address appear below. The purchaser must allow Seller a reasonable opportunity to inspect any Product claimed to be defective prior to removal or any alteration of its condition. Proof of the purchase and/or installation date, and identification as the original purchaser, may be required. There are no established informal dispute resolution procedures of the type described in the Magnuson-Moss Warranty Act.

• SELLER: \_\_\_\_\_

• SELLER'S ADDRESS: \_\_\_\_\_  
\_\_\_\_\_



---

Thank you for your purchase.

---

**PLEASE DO NOT RETURN THIS PRODUCT TO THE STORE**

Please Do Not Return This Product To The Store. Please call 1-866-569-3799 (Press Option 1) and follow the prompts to contact the appropriate customer service agent. They will be happy to handle any questions that you may have.

---

**AFTER INSTALLATION IS COMPLETE, FASTEN THIS  
MANUAL NEAR GARAGE DOOR FOR EASY REFERENCE.**